



NOTICE OF MEETING

**Adult Social Care and Housing Overview & Scrutiny Panel
Tuesday 27 March 2018, 7.30 pm
Council Chamber, Fourth Floor, Easthampstead House, Town Square,
Bracknell, RG12 1AQ**

**To: ADULT SOCIAL CARE AND HOUSING OVERVIEW & SCRUTINY
PANEL**

Councillor Harrison (Chairman), Councillor Allen (Vice-Chairman), Councillors Mrs Angell, Finch, Finnie, Mrs McKenzie, Ms Merry, Peacey and Mrs Temperton

cc: Substitute Members of the Panel

Councillors Brossard, Ms Hayes, Kennedy, Mrs Mattick and Thompson

ALISON SANDERS
Director of Resources

EMERGENCY EVACUATION INSTRUCTIONS

- 1 If you hear the alarm, leave the building immediately.
- 2 Follow the green signs.
- 3 Use the stairs not the lifts.
- 4 Do not re-enter the building until told to do so.

If you require further information, please contact: Kirsty Hunt
Telephone: 01344 353108
Email: committee@bracknell-forest.gov.uk
Published: 19 March 2018



Adult Social Care and Housing Overview & Scrutiny Panel
Tuesday 27 March 2018, 7.30 pm
Council Chamber, Fourth Floor, Easthampstead House, Town
Square, Bracknell, RG12 1AQ

Sound recording, photographing, filming and use of social media at meetings which are held in public are permitted. Those wishing to record proceedings at a meeting are however advised to contact the Democratic Services Officer named as the contact for further information on the front of this agenda as early as possible before the start of the meeting so that any special arrangements can be made.

AGENDA

Page No

1. **APOLOGIES FOR ABSENCE/SUBSTITUTE MEMBERS**

To receive apologies for absence and to note the attendance of any substitute Members.

2. **MINUTES AND MATTERS ARISING**

To approve as a correct record the minutes of the meeting of the Adult Social Care and Housing Overview and Scrutiny Panel meeting held on 16 January 2018.

5 - 10

3. **URGENT ITEMS OF BUSINESS**

Any other items which, pursuant to Section 100B(4)(b) of the Local Government Act 1972, the Chairman decides are urgent.

4. **DECLARATIONS OF INTEREST AND PARTY WHIP**

Members are asked to declare any disclosable pecuniary or affected interests in respect of any matter to be considered at this meeting.

Any Member with a Disclosable Pecuniary Interest in a matter should withdraw from the meeting when the matter is under consideration and should notify the Democratic Services Officer in attendance that they are withdrawing as they have such an interest. If the Disclosable Pecuniary Interest is not entered on the register of Members interests the Monitoring Officer must be notified of the interest within 28 days.

Any Member with an affected Interest in a matter must disclose the interest to the meeting. There is no requirement to withdraw from the meeting when the interest is only an affected interest, but the Monitoring Officer should be notified of the interest, if not previously notified of it, within 28 days of the meeting.

5. **PUBLIC PARTICIPATION**

To receive submissions from members of the public which have been submitted in advance in accordance with the Council's Public Participation Scheme for Overview and Scrutiny.

6. **QUARTERLY SERVICE REPORT (QSR)**

To consider the latest trends, priorities and pressures in terms of departmental performance as reported in the Quarterly Service Report for the third quarter of 2017/2018 (October to December 2017) relating to Adult Social Care and Housing. An overview of the key issues relating to the fourth quarter will be provided.

11 - 30

Panel members are asked to give advance notice to the Overview and Scrutiny Team of any questions relating to the Quarterly Service Report where possible.

7. **EXECUTIVE KEY AND NON-KEY DECISIONS**

To consider scheduled Executive Key and Non-Key Decisions relating to Adult Social Care and Housing.

31 - 32

8. **CONVERSATIONS APPROACH**

Gill Vickers, Director of Adult, Social Care and Housing and Melanie O'Rourke, Head of Adult Community Team will run an interactive session on the Conversations approach with Members including case studies.

The 3 Conversations model has been adopted across Adult Social Care and is the way that we support people. Our aim is to help people regain independence and control following illness or when the person has a Long Term Condition. In essence, the model is a move away from unnecessarily protracted processes and questioning to one that is proportionate and driven by the person.

The previous approach involved formal assessment of individuals' presenting to Adult social care to ensure they met eligibility criteria. This has been replaced with a more natural conversation to drill down on the presenting issues, problem solving together to find sustainable solutions. The model can only work when we build on what is already working for the individual (their strengths). Not only to find out what things the person has around them to help, but also to help the individual reflect and recognise the things they are succeeding with. The approach focuses on applying a "Common Approach to Common Sense" enabling practitioners to be more creative and responsive using a three stage approach.

The 3 stages are briefly illustrated below:

- A 1st Conversation is aimed at helping people whether or not they are eligible under the Care Act. The focus is on short term, quality interactions as early help or to prevent / delay need.
- A 2nd Conversation focuses on Short Term Interventions to help the person to resolve an immediate need or crisis. The aim of a 2nd Conversation is for the person to regain control and independence.
- The 3rd Conversation is the point at which long term support is established under our statutory processes and duties (these will be people who meet our statutory eligibility criteria).

Date of Next Meeting

The next meeting of the Adult Social Care and Housing Overview and Scrutiny Panel has been scheduled for Tuesday 5 June 2018.